

Save time and stay on track with home delivery and automatic refills

With Optum® Home Delivery, you can get a 3-month supply of your long-term medications. Plus, we mail them to you with free standard shipping.

Want more reasons?



Skip the trips

We deliver your medication to your door. You don't even have to leave home or wait in the pharmacy line.



Save money

You may pay less than what you do at in-store pharmacies. And, standard shipping is free. Split up your costs into 3 equal monthly payments if you'd like.



Stay on track

With a 3-month supply, you may be less likely to miss a dose.

Automatic refills

Sign up today to have your home delivery prescriptions automatically refilled. Then, check one more thing off your list.

We're here when you need us

Use the website and app any time to track orders, request refills, price medications and more. Pharmacists and customer support team are available 24/7.

Ready for home delivery? Choose one of the following ways to sign up.



- Scan the code or visit **optumrx.com**
- Use the Optum Rx app
- Ask your doctor to send an electronic prescription to Optum Home Delivery
- Call the number on your member ID card

Frequently asked questions

Is the Optum Home Delivery pharmacy in my plan's network?

Yes, it's part of your plan's pharmacy network. You are not required to use Optum Home Delivery.

Once I've enrolled in home delivery, how long will it take to get my medication?

Medications should arrive within 5 business days after we receive the complete order.

Do I need to set up a home delivery account?

Yes. Before we can ship your first order, you need to set up your account and provide your payment method (credit card, debit card or bank account). Using your account, you can go online or use the app any time to place and track orders, check prices, and more.

How does the automatic refill program work?

Go online or use the app to see and enroll all eligible medications. Then, we'll send your refills when it's time. We notify you before we ship and we'll use your approved payment method on file. It's that easy.

Can I use home delivery for any medication?

Use home delivery for long-term medications. These may be taken for high blood pressure, cholesterol or depression, just to name a few. See which of your prescriptions can be filled through home delivery by going online or using the app.

Can I set up medication reminders?

Yes. Go online or use the app to check your profile and turn on email and phone notifications and reminders.

Do I have to pay for a 3-month supply all at once?

No. You can split it up into 3 monthly payments if you choose.

Confused about health care terms? Visit justplainclear.com.

Sign up for home delivery today



Log in to optumrx.com or use the Optum Rx app



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